

Centrally managed accident,
warranty and bodywork related
services for HGV and specialist
bodied vehicles.



Safely back on the road.

A dedicated CV network

Commercial vehicle accident repair and related services is a highly specialist area and requires a team of dedicated people who will focus on fast, comprehensive and safe repair services, supported with accurate information and timely communication.

Selsia operates the UK's leading network service for centrally managed heavy goods and specialist bodied vehicle accident repairers and related services. We are dedicated to keeping your commercial vehicle fleet on the road and earning your company the best possible return on your investment. Our managed services are ideal for:

→ Commercial fleet operators

→ Trailer manufacturers

→ OEMs

→ Bodybuilders

→ Insurance companies

With an extensive UK wide network of approved commercial vehicle repairers, Selsia is centrally managing accident repairs for some of the UK's largest business-critical fleets. In addition to cost savings from standard rates and a repair over replace philosophy, fleets are making significant cost savings in the administration and management of accident repairs. A major advantage for fleets is that unlike traditional management companies, no management charges are passed onto our fleet clients for our repair management services.

Aftermarket warranty support services

Our centrally managed services can be designed to offer manufacturers with a bespoke aftermarket warranty support service for their fleet clients. Once set up on our repair management portal, manufacturers and their clients can enjoy all of the benefits of a centrally managed, national warranty or accident repair service, managed completely free of charge by the Selsia team.

Nationwide approved repairers

For business-critical fleets, finding quality, reliable commercial vehicle repairers can be time consuming and difficult to manage. This is why more of them are using Selsia because we are experienced in managing a professional network of repairers. Our network includes the most professional commercial vehicle repairers who are equipped with:

→ Specialist chassis straightening equipment

→ Laser steering and axle alignment

→ Cab jigs

→ Specialist welding

→ Heavy pulling equipment

→ Commercial spray booths and ovens

Repair management

Core to our fleet support service is the way we centrally manage all accident and bodywork related repairs. All of our approved repairers are connected by our Selsia Central online repair management portal. This gives fleet managers total control and visibility of all work being carried out on their vehicles from beginning to end. Our repair management services include:

→ Centrally agreed service levels communicated throughout our network

→ 24/7 FNOL assistance, 365 days a year

→ Fast deployment of your vehicles to our approved repairers

→ Nationwide recovery services

→ Central point of contact for a national solution

→ Daily progress chasing with online system notes

→ Central invoicing

→ National connectivity through Selsia's online repair management portal

→ Quick creation of new cases and instructions to repairers

→ Estimates and images viewed and authorised online

→ Progress tracked repairs with milestone dates

→ Insurers and engineers can be copied in on incidents

→ Early intervention to reduce claims exposure

→ Management information and KPIs

Accident repairs

All of our approved commercial vehicle repairers are able to provide a comprehensive accident repair service for your fleet of vehicles, including:

→ Every type and size of commercial vehicle accident repairs

→ Mobile estimating and repairs

→ Cab and trailer repairs

→ Straightening and alignment services

→ Bodywork repairs and modifications

→ Specialist bodied vehicle repairs

→ Hydraulic, compaction, tail lift repairs

→ Skip loader, tanker barrel and hook lift repairs

→ Shot blasting

→ Temporary repairs if needed

→ Re-cycled and green parts fitted where required



Re-paint programmes

The condition of your vehicles says a lot about the image your company wishes to promote to your customers. If your fleet needs refreshing, Selsia can centrally manage this service in association with our approved repairers. A perfectly applied high gloss paint finish which follows strict colour standards is critical for a fleet's appearance. This is why we produce specifications which cover the entire refinishing process from bare metal to final finish. EPA compliant coatings give high durability, accurate colour matching and a paintwork warranty. We offer a complete service from fleet assessments and colour sample production to coordinating repainting programmes.

We use only the latest low emission coatings which, not only comply with stringent environmental emissions regulations, they also guarantee a high gloss and durable finish for thousands of fleet, RAL and British Standards colours. We keep extensive photographic records of every repair or paint job to provide a traceable reference file.



Mobile repairs

To help keep your fleet vehicles on the road, Selsia has introduced a nationwide centrally managed mobile repair service for commercial vehicles. Selsia Mobile Services offers on-site repairs or replacement of wing mirrors, steps, under run bars, beacons, light lenses, indicators, mud guards, bumper caps and much more. Our services include:



- 24/7 reporting
- Central management
- Triage services
- Fixed menu prices for van bodywork repairs
- Fixed call out, mileage and labour rates for mobile heavy commercial repairs
- If out of scope, deployed to one of our fixed site approved repairers
- Fast small damage repairs on your premises, including temporary repairs
- Online repair progress
- Nationwide coverage using Selsia's approved contractors
- Express parts supply service
- Central invoicing

The benefits of using our centrally managed services include:

- Central point of contact for accidents, warranty, repaint and mobile services
- We use our national scale to get you the best rates and services
- Our flexibility allows us to develop specific service levels for your business needs
- No costs to use our repair management services
- Every type and size of vehicle managed
- Reduced accident repair costs
- Reduced vehicle loss of use
- Reduced administration costs
- Enhanced management controls and budgeting
- Duty of care compliance



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