



Specialists in managing
accident repairs for any
type and size of vehicle

Safely back on the road.



Welcome to Selsia

Selsia is an award winning centrally managed, national vehicle accident repair organisation which reduces 'supply chain touch points', vehicle loss of use, average repair costs and repair damage administration. We are set up and equipped to manage repairs for national and local fleets, the public sector, fleet and claims management companies and the insurance industry. We are a repairer funded organisation, so there are no repair management charges.

We offer our services through a nationwide network over 200 approved car, van and HGV accident repair centres.

Selsia Online Repair Management

Everyone in the repair process is connected by Selsia Central; you and your team, Selsia repairers, Selsia Operations team, engineers and, if required, your insurer. We deploy detailed instructions and you can then view estimates and images and authorise online. You can also progress track key milestone dates in the repair process as well as put your own notes against each case for instant communication. We can also generate management information and KPIs for you.

Summary of Selsia's services

- Central point of contact
- Centrally agreed SLA service
- 24 hour incident notification and phone app
- Nationwide recovery
- Repair deployment and progressing
- Mobile bodywork repair services
- Safe, guaranteed accident repairs
- Specialist HGV network
- Windscreen service
- ADAS calibration
- Central invoicing
- EV accident repairs



Your safety is our priority

We believe that your vehicles should be repaired for the next accident to protect your drivers as well as fulfilling corporate responsibility obligations. That's why we have a national network of "cars and vans" repairers who are BS10125, insurer or vehicle manufacturer approved. Our repairers are regularly inspected and audited to ensure the safest possible repair methods and processes are in place. Only the very latest equipment is used by professionally trained technicians to ensure your vehicles are safely repaired and back on the road as quickly as possible. Having an approved Selsia repairer near you helps us to keep your loss of use to a minimum.

How Selsia keeps down your repair costs

- National negotiating position with repairers
- A repair over replace philosophy
- We manage the repairs on your behalf
- Reducing your administration
- Central invoicing and standard rates
- Reduced vehicle downtimes
- No repair management charges



Specialist HGV repairer network

Commercial vehicle accident repairs and related services is a highly specialist area and requires a team of dedicated repairers who will focus on fast, comprehensive and safe repair services, supported with accurate information and timely communication. Trying to find replacement commercial vehicles isn't always easy which is why Selsia operates the UK's leading HGV and specialist bodied vehicles repairer network so that we can get your damaged vehicles back on the road as quickly as possible.

Our centrally managed commercial repair network has been carefully selected for their expertise and the investment they have made in repair equipment and facilities including specialist chassis straightening, laser steering and axle alignment, specialist welding, heavy pulling equipment and commercial spray booths and ovens.

Our specialist HGV repairers offer:

- Accident repairs for all vehicle types
- Cab and trailer repairs
- Straightening and alignment
- Bodywork repairs and modifications
- Specialist bodied vehicle repairs
- Hydraulic, compaction, tail lift repairs
- Skip loader, tanker barrel and hook lift repairs
- Shot blasting
- Vehicle refinishing
- Temporary repairs if required
- Recycled green parts fitted where required
- Re-paint programmes



Keeping your vehicles on the road with our mobile services

Selsia's mobile services offers on-site SMART fixed price bodywork repairs for cars and vans. For heavy commercial vehicles, we can repair or replace wing mirrors, steps, under run bars, beacons, light lenses, indicators, mud guards, bumper caps and other small damage repairs. If repairs are out of scope, we can quickly deploy the vehicle to one of our approved repair centres.

Our services include:

- 24 hour reporting
- Nationwide coverage
- Central management
- Menu priced repairs
- Central invoicing



With Selsia, the benefits are clear to see

- Many years of experience in the fleet sector
- Central point of contact from start to finish
- We use our national scale to get you the best rates
- Flexibility for your particular requirements
- No cost to use our repair management services
- Every type and size of vehicle repaired
- Reduced accident repair costs
- Satisfied customers
- Reduced administration costs
- Enhanced management controls and budgeting
- Duty of care compliance

How do we get set up with Selsia?

Getting started with Selsia couldn't be easier. Following one or more face to face meetings with you, we will develop a bespoke service level agreement for you, including labour, parts and paint prices and any particular requirements for your business. Our Operations team will then upload your SLA into our online repair management portal, Selsia Central and you're ready to use our services. You phone through accident notifications 24 hours a day or simply put your own cases on Selsia Central yourself!

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